

COMPANY UPDATE

INSPIRATO

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INSPIRATO

Disclaimer

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Key Performance Metrics and Use of Non-GAAP Financial Measures

This presentation includes certain non-GAAP financial measures (including on a forward-looking basis) such as Adjusted EBITDA and Adjusted EBITDA and Adjusted EBITDA margin. These non-GAAP measures are presented for supplemental informational purposes only, and not a substitute for measures of financial performance prepared in accordance with GAAP. These non-GAAP measures have limitations as analytical tools, and they should not be considered in isolation or as a substitute for analysis of other GAAP financial measures. Reconciliations of non-GAAP measures to their most directly comparable GAAP counterparts are included in this presentation. In addition, other companies may calculate non-GAAP measures differently, or may use other measures to calculate their financial performance, and therefore, Inspirato's non-GAAP measures may not be directly comparable to similarly titled measures of other companies. Additionally, to the extent that forward-looking non-GAAP financial measures are provided, they are presented on a non-GAAP basis without reconciliations of such forward-looking non-GAAP measures due to the inherent difficulty in forecasting and quantifying certain amounts that are necessary for such reconciliations.

This presentation includes certain key performance metrics, such as Active Subscriptions, Average Daily Rates (ADRs) and Total Nights Delivered. Inspirato's management uses these key performance metrics to evaluate our business, measure our performance, identify trends affecting our business, formulate business plans and make strategic decisions. Our key performance metrics may differ from estimates published by third parties or from similarly titled metrics of other companies due to differences in methodology.









We inspire lasting memories and relationships by enriching the way our members experience the world

Key Statistics

\$275 - \$305mm

2024e Total Revenue

~510

Controlled Accommodations (as of 3/31/24)

(\$15) - \$5mm

2024e Adj. EBITDA Loss

~41,300

Total Nights Delivered (Q1 '24)

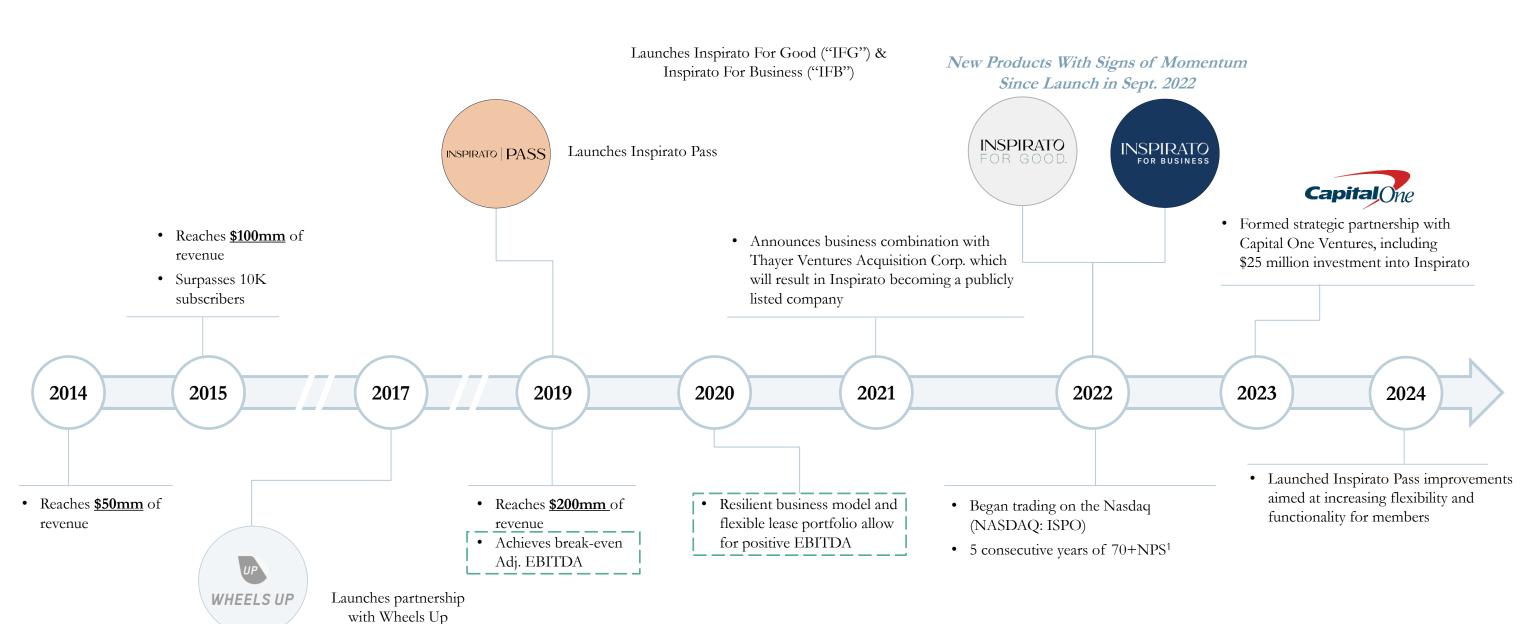
~13,000

Active Subscriptions (as of 3/31/24)

\$1,965

Paid Residence ADR (Q1 '24)

Track Record of Innovation



1. Represents NPS for Residences

The Inspirato Platform



SUPERIOR TO TRADITIONAL HOSPITALITY



Stable Base of Subscription Revenue



Luxury Portfolio Suitable for Strategic Partnerships



Beneficial to Travelers and Hospitality Partners

Core Offerings

INSPIRATO — CLUB —

Inspirato Club members have access to the full Inspirato Collection of exclusive homes, hotels, resorts, and experiences by paying members-only nightly rates when they travel. They also receive first-class, personalized service from a team of hospitality experts—from pre-trip planning to an on-site concierge.

- Pay members-only nightly rates as they travel
- Have the ability choose specific destinations, accommodations, and dates from the full Inspirato Collection of homes, hotels, and experiences
- Access to incredible value with Jaunt, featuring weekly discounts

INSPIRATO PASS.

Inspirato Pass members can choose from a list of ~1 million trips in 400+ properties with check-in dates from two to 365 dates away. Includes all the benefits of the Inspirato Club, plus the flexibility to choose how many Pass Trips to take each year through annual dues that includes nightly rates, taxes, and fees.

- Inspirato Pass members enjoy all the benefits of the Inspirato Club, plus the flexibility to choose how many Pass Trips to enjoy each year
- Access to incredible value with Jaunt, featuring weekly discounts * NEW *
- Ability to book with Flex Days, a premier tool to book last minute high-value * NEW * trips to tens of thousands of locations

Annual dues: \$7,800 per year ~10,400 members¹ ~10,900 Club Subscriptions

Annual dues: \$30,600 per year
~1,900 members¹
~2,100 Pass Subscriptions

Redefining Customer Acquisition Cost

Revenue Generating

Reduced Sales + Marketing Expense

Highly-Qualified, Pre-Screened Prospects







INSPIRATO FOR GOOD

- Philanthropic partnerships aimed at accelerating charitable fundraising and increasing brand awareness among qualified prospects
- Membership package bundled with vacations to Inspirato's luxury residences and hotel suites
 - ~3,500 packages sold since inception in late 2022
- ~\$2.8 million of total revenue in Q1 '24



- B2B platform geared toward incentive programs, retention initiatives and corporate benefit packages
- Custom-made, flat-rate travel packages inclusive of pre-determined number of trips and Inspirato Club access
- ~\$2.5 million of total revenue in Q1 '24

Exclusive Portfolio of Unique Luxury Residences

254 Beach Accommodations

87 Mountain Accommodations

59 Lifestyle Accommodations

Metropolitan Accommodations

























Premier Hotel Partnerships

- Hotel partnerships expand breadth of portfolio while increasing wallet share of member travel
 - Lease agreements offer dedicated rooms, suites and penthouses under Inspirato control
 - Net rate agreements provide members access to 5-star hotels around the world
- Complimentary alternative to residence-based travel
 - More urban destinations
 - Lower ADRs
 - Shorter booking windows
 - Fewer bedrooms
- Hotel travel accounted for ~37% of Total Nights Delivered in Q1 '24

Inspirato SoHo at The Dominick NYC, NY



Fairmont OrchidBig Island, HI



Bespoke Travel & Inspirato Only Experiences

Bespoke Travel

Turn almost any trip you imagine, anywhere in the world, into an Inspirato custom vacation

Inspirato members work with Bespoke travel designers to receive personalized, all-inclusive itineraries that match their vacation vision.



Italy



East Africa

"I just wanted to thank you and the entire Bespoke team for planning, executing, and delivering a trip of a lifetime! It was truly amazing, down to the last detail, and anytime we had to course correct, the local experts were there.

Every detail of this trip was flawlessly planned and executed.

Inspirato Only Experiences

One-of-a-kind boutique <u>experiences</u>—from safaris to sporting events—with exclusive itineraries and behind-the-scenes access

Inspirato members set off on incredible adventures around the globe, enjoying exclusive itineraries and behind-the-scenes access travelers can't get anywhere else.

French and
Italian Rivieras
Yacht Cruise 2024



The 150th Kentucky Derby 2024



White-Glove Hospitality from Start to Finish

Before Booking

Inspirato grants members access to a dedicated Care team of inhouse travel experts who help them find and book the perfect vacations



Dedicated Care Team

These in-house travel advisors get to know member's individual preferences, travel habits, and more. They can recommend trips, notify members about new accommodations, place a hold on homes and eventually book vacations.



Explore Bespoke Custom Travel

This team of experts can turn any trip members can imagine, anywhere in the world, into an Inspirato vacation with a tailor-made itinerary handcrafted for each individual member.

Before Arrival

Inspirato expert teams will handle all of a member's trip logistics, from start to finish



Plan Itinerary

Inspirato expert Destination Planners handcraft each trip itinerary, always taking into account the most up-to-date destination information. These locals live indestination and know all the insider tips and top recommendations. They'll make a member's dinner reservations, arrange excursion transportation, and more.



Book Flights

Inspirato travel experts can book members flights, select preferred seats and flight times, and enter frequent flier number so members still earn miles. Experts will find the best available price—even for vacations members are not taking with Inspirato.



Complete Pre-Arrival Grocery Order

Members enjoy a well-stocked refrigerator and pantry, thanks to pre-arrival grocery delivery. Destination Concierge will deliver and put away groceries before members step foot inside—at no extra delivery charge.

During Trip

Destination Concierge is an on-site hospitality expert who ensures members trips go smoothly. This service is included with every stay at an Inspirato home



Meet Destination Concierge

Destination Concierge give members an in-depth tour, manage trip logistics, and check in daily. Inspirato also offers remote check-in and checkout if members prefer a contactless experience.



Enjoy Daily Housekeeping

Housekeeping is included with each Inspirato stay. With The Inspirato Clean Vacation Commitment, Inspirato has enhanced its already-robust housekeeping protocols and stocked its homes with face masks and disinfectant wipes.



Call or Text at Any Time

Call or text Destination Concierge, who are standing by to offer assistance. These helpful experts can also book on-the-fly dinner reservations, schedule excursions, and manage other staff, including housekeeping, pool maintenance workers, and more.

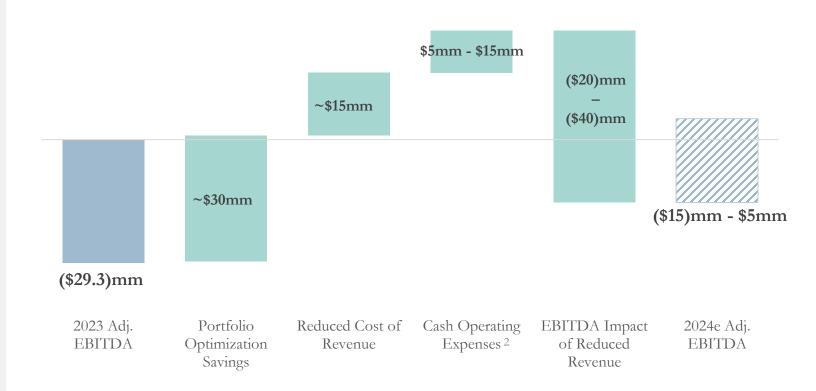




Making Strides on Path to Profitability in 2024

- Primary focus of 2024 is to continue on path to profitability
 - 2024e adjusted EBITDA range of (\$15) \$5 million
 - Generated \$4.1 adjusted EBITDA in Q1 '24
- Positioned to capture significant operating efficiencies in 2024
 - Anticipate ~\$30 million of year-over-year savings related to reduced lease expenses and associated fixed costs
 - Intense focus on travel mix expected to contribute to
 *\$15 million year-over-year decline in booking and variable expense
 - Expect total cash operating expenses¹ between \$115 \$125 million (\$5 15 million improvement year-over-year)
- Dedicated to maintaining industry-leading NPS scores
 - Q1 '24 NPS score of 70+
- Total revenue expected between \$275 \$305 million
 - Year-over-year decrease due primarily to less anticipated Pass subscription revenue and reduced ADRs

2024e Adj. EBITDA Bridge

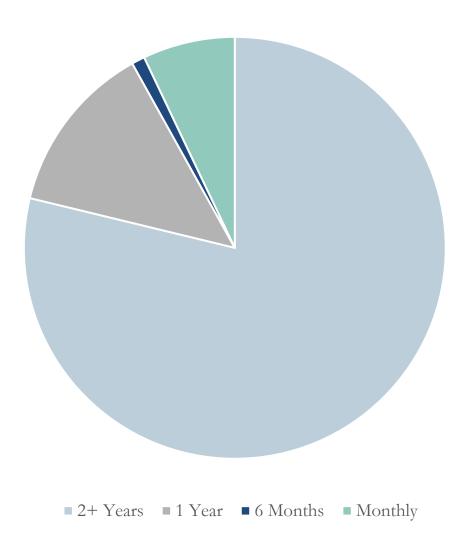


(2) Chart depicts mid-point of guidance range.

⁽¹⁾ Cash operating expenses includes general and administrative, sales and marketing, technology and development and operations expense, while excluding stock-based compensation from general & administrative expense.

Highly Engaged Member Base





- Solid member-base including ~13,000 Active Subscriptions
 - − ~10,900 Inspirato Club subscriptions
 - − ~2,100 Inspirato Pass subscriptions
 - 75+% of members have net worth of more than \$1 million¹
- Steady increase in travel revenue per member over past 5 years
 - High demand for Inspirato Only Experiences and increased total nights delivered per member
- Anticipate improved Club retention due to focus on longer-term contracts
 - ~75% of 2023 Q1 '24 Club sales were for 2+ years
- Improved Inspirato Pass functionality in February 2024 by increasing flexibility of booking
 - Shifted focus from new Pass sales to increased travel revenue per member due to high cost of acquisition and low profitability profile of Pass cohort
 - Expect Pass members to decrease at comparable levels in 2024 as 2023

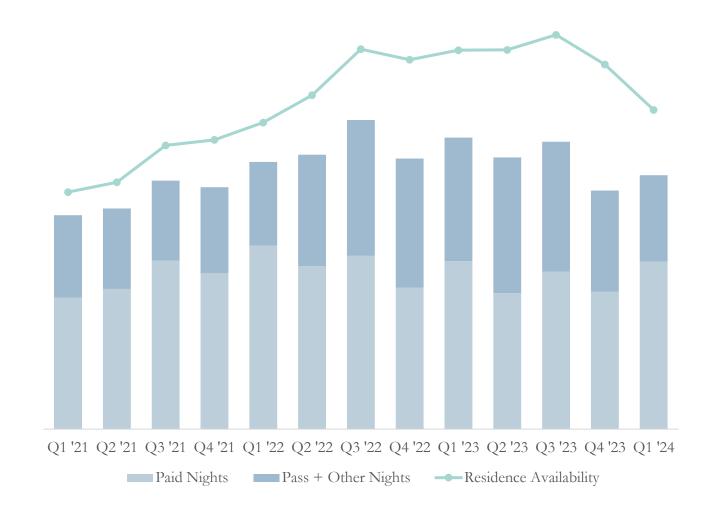
Residence Travel

- Delivered ~26,000 residence nights in Q1 '24
 - 66% of total residence nights were Paid nights highest level since Q1 '22
 - Average ADR of \$1,965

Initiated portfolio optimization efforts in 2023 to right-size supply and demand balance

- <u>Right-sized portfolio:</u> ~430 Controlled Residence Accommodations as of 3/31/24 compared to ~550 as of 3/31/23
- <u>Higher Occupancy:</u> 80% total occupancy in Q1 '24 compared to 77% in Q1 '23
- <u>Improved Costs Structure:</u> Year-over-year lease expense + fixed costs savings of more than 20% in Q1 '24

Residence Travel Profile



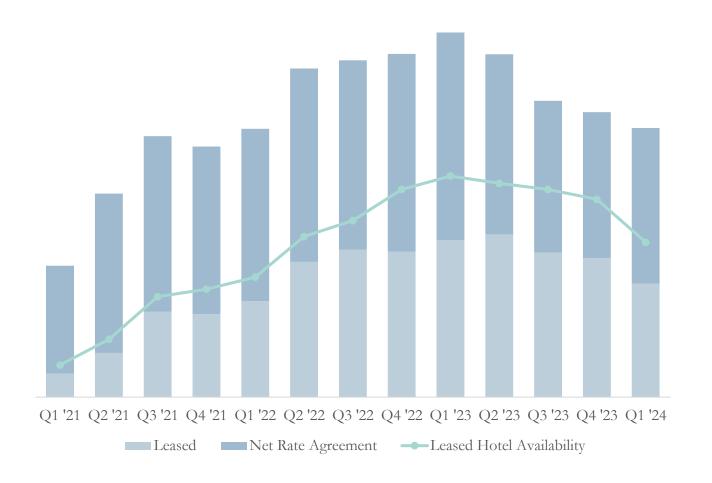
Hotel Travel

- Delivered ~15,300 hotel nights in Q1 '24
 - ~40% / 60% split between leased and net rate rooms
 - ~58% of hotel nights were Paid nights
 - Average Hotel ADR of \$1,053

- Provided access to 240+ hotel and resort partners
 - − ~80 Leased Hotel Accommodations as of 3/31/24
 - Reduced leased hotel availability in 2024 led to 30+% reduction in hotel lease expenses + fixed costs year-over-year

 Hotel partnerships offer ability to increase wallet share of member travel with flexibility to mitigate risk and test new markets

Hotel Travel Profile



Focused on Increasing Member Engagement

Implemented multiple initiatives in second half of 2023 aimed at improving member engagement



1. Created Member Success Team

 Proactive communication with members to assist in travel booking and membership extensions



2. Lowered ADRs in risked portfolio

Recommitted to providing top-tier value to members



3. Launched loyalty program – Inspirato Rewards

- Three tiers of annual spend to qualify for variety of discounts and perks (\$20k, \$35k, \$50k)
- − ~50% of Inspirato members have earned Rewards status



4. Focused on long-duration memberships and extensions

- 90+% of new Club sales in 2023 were for 1 or more year
- 75+% of new Club sales in 2023 were for 2 or more years





Operating Overview

	2023					2024							
	Q1		Q2		Q3	Q4			Q1		2022		2023
Residences ¹													
Paid Nights Delivered	17,217		13,964		16,147	14,0	068		17,162		67,766		61,396
Total Nights Delivered	29,886		27,850		29,452	24,4	148		26,022		114,927		111,636
Occupancy	77%)	72%		73%		65%		80%		81%)	72%
ADR	\$ 2,152	\$	1,744	\$	1,618 \$	1,0	587	\$	1,965	\$	1,825	\$	1,825
Hotels ²													
Paid Nights Delivered	10,833		11,128		10,326	9,0	544		8,817		38,883		41,931
Total Nights Delivered	20,770		19,527		16,876	16,2	231		15,323		72,719		73,404
Occupancy	71%)	76%		70%		70%		73%		79%)	72%
ADR	\$ 1,055	\$	922	\$	832 \$	\$	925	\$	1,053	\$	970	\$	935
Total ³													
Paid Nights Delivered	28,050		25,092		26,473	23,	712		25,979		106,649		103,327
Total Nights Delivered	50,656		47,377		46,328	40,0	579		41,345		187,646		185,040
Occupancy	75%)	73%		72%		67%		78%		80%)	72%
ADR	\$ 1,728	\$	1,379	\$	1,311 \$	1,3	377	\$	1,655	\$	1,513	\$	1,464

⁽¹⁾ Residence Paid Nights Delivered include all Paid, IFG and IFB nights delivered. Total Residence Nights Delivered includes all Paid, Pass, IFG, IFB, complimentary and employee nights. Residence Occupancy equals Total Residence Nights Delivered divided by total residence availability. Residence ADR equals residence revenue divided by Residence Paid Nights Delivered.

⁽²⁾ Hotel Paid Nights Delivered include all Paid, IFG and IFB nights delivered in our leased and net rate hotel rooms. Total Hotel Nights Delivered includes all Paid, Pass, IFG, IFB, complimentary and employee nights in our leased and net rate hotels. Hotel Occupancy equals Total Hotel Nights Delivered in our leased hotel rooms divided by total leased hotel availability. Hotel ADR equals hotel revenue, which includes leased and net rate hotels, divided by Hotel Paid Nights Delivered.

⁽³⁾ Total Paid Nights Delivered include all Paid, IFG and IFB nights delivered in our residences and hotels. Total Nights Delivered includes all Paid, Pass, IFG, IFB, complimentary and employee nights in our residences and hotels. Total Occupancy equals our Total Residence Nights Delivered plus our Total leased hotel nights delivered, divided by total residence and leased hotel availability. Total ADR equals residence revenue plus hotel revenue divided by Total Paid Nights Delivered.

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Q1 2024 Financials

(\$ in thousands)	Q1 ' 24	Q1 '23
Travel Revenue	49,674	55,128
Subscription Revenue	28,065	36,511
Rewards and Other Revenue	2,506	61
Total Revenue	80,245	91,700
Cost of Revenue	48,524	60,056
Gross Margin	31,721	31,644
Gross Margin (%)	40%	35%
General & Administrative	14,649	17,907
% of Revenue	18%	20%
Sales & Marketing	8,726	6,710
% of Revenue	11%	7%
Operations	7,023	8,296
% of Revenue	9%	9%
Technology & Development	2,050	3,407
% of Revenue	3%	4%
Total Operating Expense	32,448	36,320
% of Revenue	40%	40%
Net income (loss) and comprehensive income (loss)	\$2,249	(\$5,903)
Adjusted Net Loss ¹	(\$1,900)	(\$5,799)
Adjusted EBITDA ¹	\$4,073	(\$3,149)
Adjusted EBITDA Margin ¹	5.1%	(3.4%)

^{1.} Adjusted Net Loss, Adjusted EBITDA and Adjusted EBITDA Margin are non-GAAP financial measures. See slide 23 for reconciliations.



Non-GAAP Measure Reconciliations

(\$ in thousands)	Q1 '24	Q1 '23
Net income (loss) and comprehensive income (loss)	2,249	(5,903)
(Gain) loss on fair value instruments	(4,149)	104
Adjusted Net Loss	(1,900)	(5,799)

(\$ in thousands)	Q1 '24	Q1 '23
Net cash used in operating activities	(7,202)	(17,587)
Development of internal-use software	(236)	(1,932)
Purchase of property and equipment	(1,266)	(1,277)
Free Cash Flow	(8,704)	(20,796)

(\$ in thousands)	Q1 '24	Q1 '23
Net income (loss) and comprehensive income (loss)	2,249	(5,903)
Interest, net	323	(113)
Income tax expense	144	200
Depreciation & amortization	2,628	1,906
Equity-based compensation	2,878	657
(Gain) loss on fair value instruments	(4,149)	104
Adjusted EBITDA	4,073	(3,149)





Savannah, Georgia





4,872_{FT}²

12_{occ}

 7_{BR}

 6.0_{BA}

- Charming southern home with ornate, historic details located in Savannah's Historic Landmark District
- Kitchen and dining area features floor-to-ceiling doors opening onto a lush courtyard with a fountain and fruit trees
- Southern style front porch with covered balcony

Website Link



Member Ratings:



Loved it

"Davenport is a beautiful, well-maintained property. Built in 1877, it has been perfectly updated to suit the modern guest."



Loved it

"It was a great house - three living rooms, one of which is in the amazing carriage house, and the whole property felt safe for kids. It was in a great location, and everything was walkable."



Loved it

"Outstanding home."

Costa Elena, Costa Rica



Irazu

Costa Elena, Costa Rica

4,553_{FT}²

10_{occ}

4_{BR}

5.0_{BA}

- Hillside villa with panoramic views of Bolaños Island
- Stunning infinity-edge pool and outdoor lounge area with daybeds
- Modern biophilic design incorporates nature into the architecture, providing a clean minimalistic aesthetic that blends seamlessly into the surrounding greenery

Website Link



Member Ratings:



Loved it

"The villa was even more beautiful than the pictures we had seen. Views were breathtaking. Make sure to have breakfast prepared for you in the morning."



Loved it

"This has been one of our favorite trips to date. There were so many favorite parts, but I think the reason it was a standout was the level of service."



Loved it

"Beautiful house and view, excellent staff and Loreana the concierge went above and beyond (She's awesome), my Family had a great time at Costa Elena."

Kohala Coast, Hawaii



Naupaka

Kohala Coast, Hawaii

 $2,941_{FT}^{2}$

10_{occ}

4_{BR}

4.5_{BA}

- Spacious home with outdoor living areas featuring an infinity-edge pool and hot tub
- Views of the golf course and the ocean in the distance













Member Ratings:



Loved it

"House was fantastic! Probably the best Inspirato property we've stayed at... and we've been to Inspirato homes in Cabo & Breckenridge."



Loved it

"Just returned from a long overdue trip to the Big Island, and it was 100% worth the wait! The devil is in the details, and Jennifer aced a balanced itinerary with literally something for everyone."



Loved it

"This property is brand new, very comfortable in all ways, has a distant view of the ocean and is right on the golf course. So relaxing and private."

Website Link

Botswana and South Africa Safari 2024



Botswana and South Africa Safari 2024

- Explore the best of Botswana and South Africa on this 11-day, adults-only safari experience
- Retreat to luxe home bases at some of the most luxurious safari lodges in Botswana and South Africa
- Search for the Big Five in person, with potential for rare encounters with hard-to-spot wildlife like the brown hyena and Kalahari lions
- Begin and end the journey in Johannesburg, South Africa's largest city

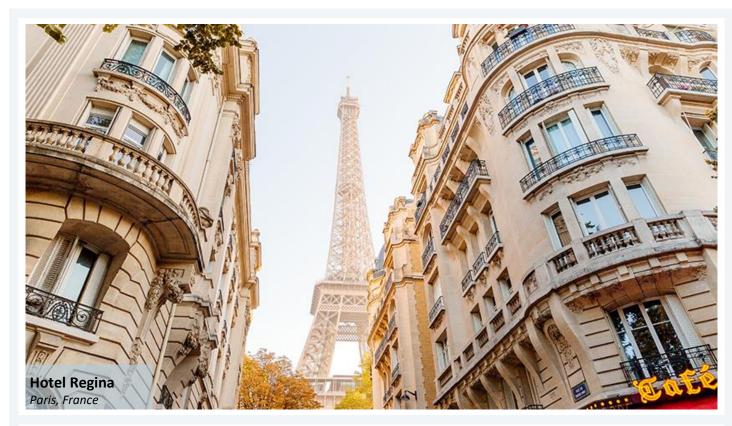
Website Link



Itinerary:

Day 1	 Arrive in Johannesburg, South Africa Transfer to the Saxon Boutique Hotel, Villas & Spa Meet other Inspirato members at a welcome dinner at the Saxon hotel
Day 2	 Transfer to OR Tamp International Airport for charter flights Check in to accommodations at and Beyond Xaranna Okavango Delta Camp
Day 3-9	 Have breakfast at camp Safari Drives Relax and enjoy the many amenities at andBeyond Xaranna Okavango Delta Camp
Day 10	Transfer from lodge to Skukuza airport for charter flight to Johannesburg

4 Days in Paris







Itinerary

of Paris

• Check into Hotel Regina in the heart of Paris, situated across the street from The Louvre museum and around the corner from Tuileries garden Day 1 • Upon arrival guests can enjoy groceries and French pastries delivered by the **Destination Concierge before arrival** • Tour the Louvre, and experience the over 38,000 paintings, artifacts and sculptures at the most venerable art museum in the world Day 2 • Pack a picnic of French cheese, wine and bread and head toward the Place du Trocadero around sunset where guests can see the Eiffel Tower light up at night • Sightseeing cruise along the Seine river which will take guests through the heart of Paris arranged through Inspirato's Destination Concierge Day 3 • Dine on some of the best seafood in Paris at l'Huitrerie Regis where oysters are shipped from France's Atlantic coast daily • Destination Concierge will arrange a car through the Inspirato Avis partnership where guests can travel to Montmartre the stomping grounds of Paris' artisan class Day 4

• Climb to the Sacre-Coeur, an outlook at the top of Montmarte that offers view of all

May 2024

29

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Key Definitions

Adjusted Net Loss. Adjusted Net Loss is a non-GAAP financial measure that Inspirato defines as net income (loss) and comprehensive income (loss) less fair value gains and losses on financial instruments and asset impairments. The above items are excluded from Inspirato's Adjusted Net Loss measure because management believes that these costs and expenses are not indicative of core operating performance and do not reflect the underlying economics of Inspirato's business.

Adjusted EBITDA. Adjusted EBITDA is a non-GAAP financial measure that Inspirato defines as net income (loss) and comprehensive income (loss) less interest, income taxes, depreciation and amortization, equity-based compensation expense, and fair value gains and losses on financial instruments. Adjusted EBITDA Margin is defined as Adjusted EBITDA as a percentage of total revenue for the same period. The above items are excluded from Inspirato's Adjusted EBITDA measure because management believes that these costs and expenses are not indicative of core operating performance and do not reflect the underlying economics of Inspirato's business.

Free Cash Flow. Inspirato defines Free Cash Flow as net cash provided by (used in) operating activities less purchases of property and equipment and development of internal-use software. Inspirato believes that Free Cash Flow is a meaningful indicator of liquidity that provides information to management and investors about the amount of cash generated from operations, after purchases of property and equipment and development of internal-use software, that can be used for strategic initiatives, if any.

Key Business and Other Operating Metrics

We use a number of operating and financial metrics, including the following key business metrics, to evaluate our business, measure our performance, identify trends affecting our business, formulate financial projections and business plans, and make strategic decisions. We regularly review and may adjust our processes for calculating our internal metrics to improve their accuracy.

- Active Subscriptions. Inspirato uses Active Subscriptions to assess the adoption of its subscription offerings, which is a key factor in assessing penetration of the market in which it operates and a key driver of revenue. Inspirato defines Active Subscriptions as subscriptions as of the measurement date that are paid in full, as well as those for which Inspirato expects payment for renewal.
- Average Daily Rates ("ADR") and Total Occupancy. Inspirato defines ADR as the total paid travel revenue, divided by total paid nights in leased residences or hotel rooms and suites. ADR does not include Pass nights utilized. Occupancy is defined as all paid, Pass, Inspirato for Good ("IFG"), Inspirato for Business ("IFB"), employee and complimentary nights in all at-risk properties divided by the total number of at-risk nights available. Net-rate hotel partners are excluded from Hotel Occupancy as these are dependent on the hotel having capacity for Inspirato requests.
- Controlled Accommodations. Controlled Accommodations includes leased residences, hotel penthouses, suites and rooms, and residences under net rate agreements, including those that have executed agreements but have not yet been released for booking by our members.



for more information: https://investor.inspirato.com/

Questions? We are here to help. ir.com@inspirato.com